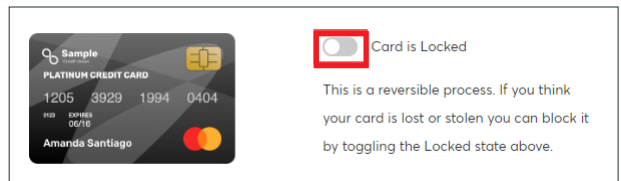
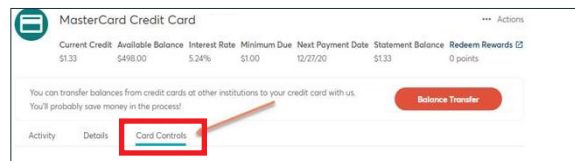
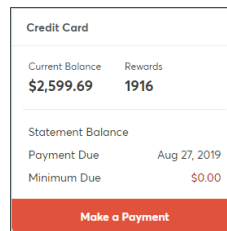


Credit card controls

You have the convenience to self-service and manage your credit cards from within Online Banking. Follow these steps to learn how to turn your credit card on/off, block international usage, enable transaction controls, set spending limits, and file a dispute.

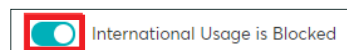
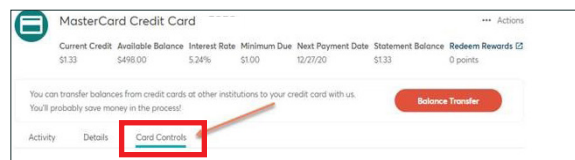
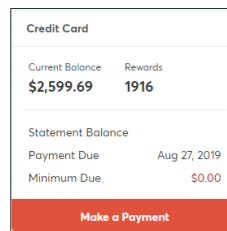
How to turn your credit card on/off

1. Log in to Online Banking. On your main dashboard, click the **Credit Card Tile**.
2. In the expanded credit card window, click **Card Controls**.
3. Near the credit card image, move the **toggle** to the left to lock your card.
Tip: You can change the status of your card any time. The status will go into effect immediately.



How to block international usage

1. Log in to Online Banking. On your main dashboard, click the **Credit Card Tile**.
2. In the expanded credit card window, click **Card Controls**.
3. Move the **Block International Usage** toggle to the right to turn it on.
Tip: If you would like to allow international usage, move the toggle to the left.





Credit card controls (cont.)

How to enable transaction controls

1.

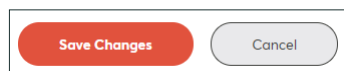
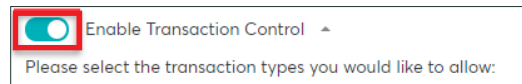
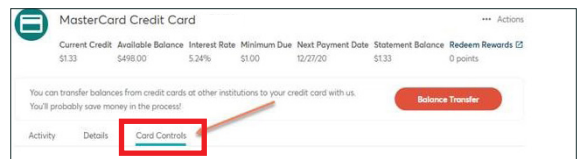
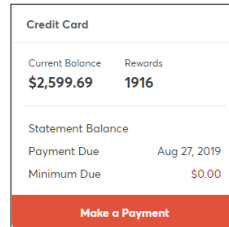
Log in to Online Banking. On your main dashboard, click the **Credit Card Tile**.
2.

In the expanded credit card window, click **Card Controls**.
3.

Move the **Enable Transaction Control** toggle to the right to turn it on.
4.

In the expanded transaction type window, transaction types that have a checkmark are allowed. Deselect a transaction type to block it:
 - **In Store:** Card is present at the time of purchase (shopping in a store)
 - **eCommerce:** Card is not present (shopping online)
 - **ATM:** ATM initiated transaction
5.

Click **Save Changes**.



Credit card controls (cont.)

How to set spending limits

1.

Log in to Online Banking. On your main dashboard, click the **Credit Card Tile**.
2.

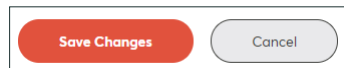
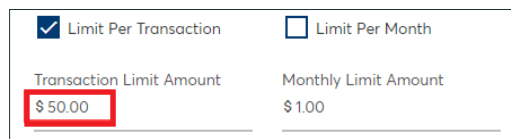
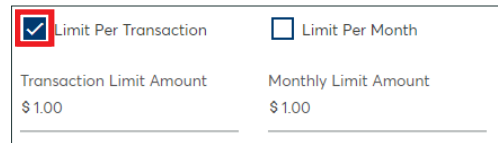
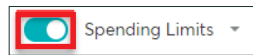
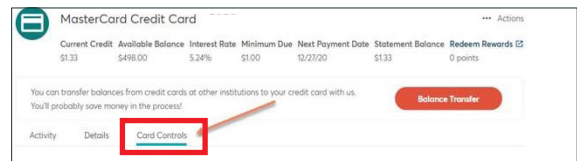
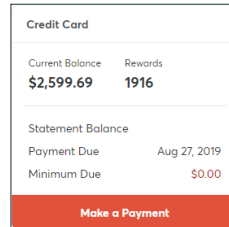
In the expanded credit card window, click **Card Controls**.
3.

Move the **Spending Limits** toggle to the right to turn it on.
4.

In the expanded spending limit window, click the **Limit Per Transaction** checkbox, **Limit Per Month** checkbox, or both (if applicable).
5.

Change the **Transaction Limit Amount** or **Monthly Limit Amount** (if applicable).
6.

Click **Save Changes**.





Credit card controls (cont.)

How to file a credit card dispute

1.

Log in to Online Banking. On your main dashboard, click the **Credit Card Tile**.
2.

Under the *Activity* tab, click the **Fraudulent Transaction**.
3.

In the expanded transaction window, click **Dispute**.
4.

Follow the on-screen prompts.

Credit Card	
Current Balance	Rewards
\$2,599.69	1916
Statement Balance	
Payment Due	Aug 27, 2019
Minimum Due	\$0.00
Make a Payment	

▼	AUG 28	GMA 365SECURE TROY MI REF #25247807F02QJQANJ
▼	AUG 21	SQ *SQ *ECO BRITE LLC KALAMAZOO MI REF #5543286785SE8RVXP

AUG 30	GMA 365SECURE TROY MI REF #25247807H02GMITHH	- \$1.75
August 30, 2019		
Dispute		